

				DATE 9/19/2019	REINSPECTION DATE Next Routine	PERMIT EXPIRATION 4/30/2020
					Maressah Ynfante-Corral	
MAILING ADDRESS 15550 MAIN ST UNIT A1-A2, HESPERIA CA 92345			□FACILITY □OWNER ☑ACC	DUNT	IDENTIFIER: None SERVICE: 014 - Food - Billab	e Elevated Risk Inspection
1:00 PM	6:00 PM	1.2021. 00 Ontolino / Olion up				

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code Schedule of Fees.

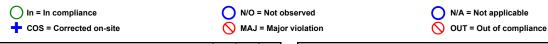
Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.



SCORE 70

Reduce food loss, and feed those in need by donating your surplus food. Learn more about donating surplus food.

See the following pages for the code sections and general requirements that correspond to each violation listed below.



			DEMONSTRATION OF KNOWLEDGE	cos	MAJ	OUT
In	N/O		Demonstration of knowledge; food safety certification			(3)
			Food Safety Cert Name: Alfredo Aguilera 9/07/2016			
			EMPLOYEE HEALTH & HYGIENIC PRACTICES			
(E)			2. Communicable disease; reporting, restrictions & exclusions		4	
(In)	N/O		3. No discharge from eyes, nose, and mouth			2
ln	N/O		4. Proper eating, tasting, drinking or tobacco use			2
			PREVENTING CONTAMINATION BY HANDS			
In	N/O		5. Hands clean and properly washed; gloves used properly	+	8	2
In			6. Adequate handwashing facilities supplied & accessible			3
			TIME AND TEMPERATURE RELATIONSHIPS			
ln	N/O	N/A	7. Proper hot and cold holding temperatures	+	4	8
In	N/O	N/A	8. Time as a public health control; procedures & records		4	2
ln	N/O	N/A	9. Proper cooling methods		4	2
ln	N/O	N/A	10. Proper cooking time & temperatures		4	
(ln)	N/O	N/A	11. Proper reheating procedures for hot holding		4	
	PROTECTION FROM CONTAMINATION					
In	N/O	N/A	12. Returned and reservice of food			2
(h)			13. Food in good condition, safe and unadulterated		4	2
ln	N/O	N/A	14. Food contact surfaces: clean and sanitized	+	(3)	2

			FOOD FROM APPROVED SOURCES	cos	MAJ	OUT
(la)			15. Food obtained from approved source		4	
ln	N/O	N/A	16. Compliance with shell stock tags, condition, display			2
(h)	N/O	N/A	17. Compliance with Gulf Oyster Regulations			2
			CONFORMANCE WITH APPROVED PROCEDURES			•
ln		N/A	18. Compliance with variance, specialized process, and HACCP Plan			2
			CONSUMER ADVISORY			
In	N/O	N/A	19. Consumer advisory provided for raw or undercooked foods			8
			HIGHLY SUSCEPTIBLE POPULATIONS			
ln		N/A	20. Licensed health care facilities/public and private schools; prohibited foods not offered		4	
			WATER/HOT WATER			
(In)			21. Hot and cold water available		4	2
			LIQUID WASTE DISPOSAL			
(ln)			22. Sewage and wastewater properly disposed		4	2
			VERMIN			•
In			23. No rodents, insects, birds, or animals		4	8

SUPERVISION	OUT			
24. Person in charge present and performs duties	(V)			
PERSONAL CLEANLINESS				
25. Personal cleanliness and hair restraints	1			
GENERAL FOOD SAFETY REQUIREMENTS				
26. Approved thawing methods used, frozen food	1			
27. Food separated and protected	8			
28. Washing fruits and vegetables	1			
29. Toxic substances properly identified, stored, used				
FOOD STORAGE/DISPLAY/SERVICE				
30. Food storage; food storage containers identified	(V)			
31. Consumer self-service	1			
32. Food properly labeled & honestly presented				

EQUIPMENT/UTENSILS/LINENS	OUT	
33. Nonfood contact surfaces clean	(V)	
34. Warewashing facilities: installed, maintained, used; test strips	1	
35. Equipment/Utensils approved; installed; clean; good repair, capacity	(V)	
36. Equipment, utensils and linens: storage and use	(
38. Adequate ventilation and lighting; designated areas, use	1	
39. Thermometers provided and accurate		
40. Wiping cloths: properly used and stored		
PHYSICAL FACILITIES		
41. Plumbing: proper backflow devices	1	
42. Garbage and refuse properly disposed; facilities maintained	1	
43. Toilet facilities: properly constructed, supplied, cleaned		
44. Premises; personal/cleaning items; vermin-proofing		

PERMANENT FOOD FACILITIES	OUT			
45. Floor, walls, ceilings: built, maintained, and clean	0			
46. No unapproved private homes/living or sleeping quarters	1			
SIGNS REQUIREMENTS				
47. Signs posted; last inspection report available	1			
48. Food handler cards	8			
COMPLIANCE & ENFORCEMENT				
49. Permits Available				
50. Restrooms Required				
51. Plan Review				
52. VC&D	0			
53. Impoundment				
54. Permit Suspension				



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5. HANDS CLEAN AND PROPERLY WASHED; GLOVES USED PROPERLY

MAJOR



Compliance date not specified Complied on 9/19/2019 Violation Reference - **Inspector Comments:** Observed employee remove glove after handling raw chicken and then donned a new pair of gloves without first washing hands.

Ensure hands are always washed before donning new gloves.

Corrected on site. Employee was instructed by inspector to remove current gloves and wash hands before donning a new pair.

Violation Description: Employees are required to wash their hands: before beginning work; before handling food / equipment / utensils; as often as necessary, during food preparation, to remove soil and contamination; when switching from working with raw to ready to eat foods, after touching body parts; after using toilet room; or any time when contamination may occur. Gloves shall be worn if an employee has cuts, wounds, fake nails, nail polish, and/or rashes. Gloves are to be used for no more than one task. Employees are not to wrap or package leftover food using bare hands or unclean utensils. Hand sanitizers may be used after proper hand washing. Employees handling food must have fingernails that are trimmed, cleanable, and smooth. (113952, 113953.3, 113953.4, 113961, 113968, 113973 (b-f))

More Information: http://www.sbcounty.gov/uploads/dph/dehs/Depts/EnvironmentalHealth/EHSDocuments/HandwashingDoneRight.pdf

14. FOOD CONTACT SURFACES: CLEAN AND SANITIZED

MAJOR



POINTS 4

Compliance date not specified Complied on 9/19/2019 Violation Reference - HSC -113984(e), 114097, 114099 **Inspector Comments:** 1) Observed the sanitizer level to be 50 PPM chlorine in the three compartment sink in the bar area during active sanitizing of utensils.

Ensure food contact surfaces are sanitized in a minimum of 200 PPM quaternary for a minimum of 1 minute or ammonia or 100 PPM chlorine for a minimum of 30 seconds.

Corrected on site. EMployee rewashed, rinsed and sanitized utensils in 200 PPM chlorine at the three compartment sink.

2) Observed several stacked on top of each other wet.

Discontinue this practice and place dishes in a manner that will allow them to air dry and drain completely prior to re-use.

Violation Description: All food contact surfaces of utensils and equipment shall be clean and sanitized. (113984(e), 114097, 114099.1, 114099.4, 114099.6, 114101 (b-d), 114105, 114109, 114111, 114113, 114115 (a, b, d), 114117, 114125(b), 114135, 114141)

More Information: http://www.sbcounty.gov/uploads/dph/dehs/Depts/EnvironmentalHealth/FormsPublications/TowelSanitizingSolution.pdf

1. DEMONSTRATION OF KNOWLEDGE: FOOD SAFETY CERTIFICATION

POINTS 2

Compliance date not specified Complied on 9/19/2019 Violation Reference - HSC -113947-113947.1 **Inspector Comments:** Owner unable to provide proper cooling techniques and unable to provide proper procedures for ensuring carnitas meat has been throughly cooked.

Ensure all staff is adequately educated as to the knowledge of their assigned duties and are frequently trained.

Corrected. Owner was educated as to proper cooling methods and advised to take temperatures of all food to ensure it has been throughly cooked.

Violation Description: All food employees shall have adequate knowledge of and be trained in food safety as it relates to their assigned duties. (113947) Food facilities that prepare, handle or serve non-prepackaged potentially hazardous food, shall have an employee who has passed an approved food safety certification examination. (113947-113947.1)

More Information: http://www.sbcounty.gov/uploads/dph/dehs/Depts/EnvironmentalHealth/FormsPublications/FoodSafetyPracticesOverview.pdf

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6. ADEQUATE HANDWASHING FACILITIES SUPPLIED & ACCESSIBLE

POINTS 2

Compliance date not specified Not In Compliance Violation Reference - **Inspector Comments:** 1) Observed the handwash sink next to the entrance to the kitchen obstructed by a trash can upon initial entry into kitchen and at end of inspection upon re-entry into kitchen.

2) Observed the handwash sink next to the three compartment sink to be missing paper towels.

Maintain all handwash facilities accessible and supplied at all times.

Corrected on site. The trash can was relocated and the handwash sink was supplied with paper towels.

Violation Description: Handwashing soap and towels or drying device shall be provided in dispensers; dispensers shall be maintained in good repair. (113953.2) Adequate facilities shall be provided for hand washing. (113953, 113953.1, 114067(f)). Handwashing sink is not separated from a warewashing sink by a 6 inch high metal splashguard or 24 inch separation. (113953) Handwashing sinks shall not be obstructed, inaccessible, used improperly or kept unclean. (113953.1)

7. PROPER HOT AND COLD HOLDING TEMPERATURES

POINTS 2

Compliance date not specified Complied on 9/19/2019 Violation Reference - HSC -113996, 113998, 114037 **Inspector Comments:** Observed containers of sour cream and shredded monterey jack measuring at 50 degrees Fahrenheit. Upon questioning, employee stated that the food was placed in the cold holding unit three hours prior. Food was placed in the walk in and did not reach 41 F or below in the next hour.

Maintain the temperature of all potentially hazardous food holding temperatures at or below 41 F or at or above 135 F at all times.

Corrected on site. The owner discarded the sour cream and shredded cheese. See VC&D

Violation Description: Potentially hazardous foods shall be held at or below 41F or at or above 135F. (113996, 113998, 114037, 114343(a))

 ${\color{red} \textbf{More Information:}} \ \underline{\textbf{http://www.sbcounty.gov/uploads/dph/dehs/Depts/EnvironmentalHealth/FormsPublications/Food_Danger_Zone.pdf} \\$

19. CONSUMER ADVISORY PROVIDED FOR RAW OR UNDERCOOKED

POINTS

Compliance date not specified Not In Compliance Violation Reference - HSC -114012, 114093 **Inspector Comments:** (Repeat violation) Observed no consumer advisory for the raw oysters and for the ceviche that is made with raw shrimp.

Provide consumer advisory (written) that a food item is being served less than thoroughly cooked.

Violation Description: Ready-to-eat food containing undercooked food or raw egg and unpackaged confectionery food containing more than 0.5% alcohol may be served if the facility notifies the consumer. (114012, 114093)

23. NO RODENTS, INSECTS, BIRDS, OR ANIMALS

POINTS

Compliance date not specified Not In Compliance Violation Reference - HSC -114259.1, 114259.4, 11425 Inspector Comments: 1) Observed several flies throughout the kitchen area.

2) Observed one (1) dead cockroach underneath the preparation table in the bar area.

Eliminate all insects and vermin and maintain the facility free of all insects and vermin at all times.

Pest control service verified.

Violation Description: Food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies. (114259.1, 114259.4, 114259.5) Live animals are not allowed in a food facility unless, food employees with service animals may handle or care for their service animal if they wash their hands as required or persons who are licensed pursuant to Chapter 11.5 of Division 3 of the Business and Professions Code. (114259.4, 114259.5)

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24. PERSON IN CHARGE PRESENT AND PERFORMS DUTIES

POINTS

Compliance date not specified Complied on 9/19/2019

Violation Reference - HSC -

Inspector Comments: Upon arrival to facility, a person in charge was observed not present.

Ensure there is a personal in charge present at the facility at all times.

Corrected on site. Owner arrived at the facility.

Violation Description: A person in charge shall be present at the food facility during all hours of operation. (113945-113945.1, 113984.1, 114075) Customers are not allowed access through the food preparation area unless the customer's route is separated from raw or undercooked foods by at least three feet of clearly delineated space or the route of access is not separated by a rail or wall at least three feet high. (113984.1) Consumers must be notified that they must use clean tableware when returning to self-service areas, such as salad bars and buffets. ([113945.1(b), 114075) A restaurant that sells a children's meal that includes a beverage must make the default beverage water, unflavored milk or other approved beverage. (114379-114379.60) A full service restaurant shall not provide a single-use plastic straw to a consumer unless requested by the consumer. (PRC 42270)

More Information: http://www.sbcounty.gov/uploads/dph/dehs/Depts/EnvironmentalHealth/FormsPublications/Top5CDCRiskFactorsContributingFoodbornelllness.pdf

27. FOOD SEPARATED AND PROTECTED

POINTS

Compliance date not specified Not In Compliance

Violation Reference - HSC - 113984 (a, b, c, d, f)

Inspector Comments: Observed several containers of food and food product uncovered in the following:

- The preparation refrigerator located across from the cooks line.
- The walk in refrigerator.
- The dry storage area.
- On shelves above the preparation refrigerator across from the cooks line.

Maintain all food separated and protected from overhead contamination at all times.

Violation Description: All food shall be separated and protected from contamination. (113984 (a, b, c, d, f), 113986, 114060, 114067(a, d, e, j), 114069(a, b), 114077, 114089.1 (c), 114143 (c)) All food shall be stored, prepared, displayed or held so that it is protected from contamination.

29. TOXIC SUBSTANCES PROPERLY IDENTIFIED, STORED, USED



Compliance date not specified Not In Compliance Violation Reference - HSC -114254, 114254.1 Inspector Comments: When washing hands in women's toilet facility, toxic substance was observed in soap dispenser. Upon further investigation it was discovered the toxic substance in both toilet facilities was grill, oven and deep fryer cleaner. Label of cleaner states, "DANGER: CORROSIVE; keep out of reach of children. Causes severe burns to eyes and skin." Label advises to wear rubber gloves, goggles or face shield when using this toxic chemical. Ensure ONLY handwash soap is supplied in all soap dispensers throughout facility.

Operator was advised to remove soap dispensers and clean and sanitize properly prior to refilling with proper hand soap and reinstalling dispenser.

NOTE: Picture of toxic chemical container, including label, was obtained during inspection.

Violation Description: All poisonous substances, detergents, bleaches, and cleaning compounds shall be stored separate from food, utensils, packing material and food-contact surfaces. (114254, 114254.1, 114254.2) An insecticide, rodenticide, or other pesticide must be used in accordance with the manufacturer's instructions.

30. FOOD STORAGE; FOOD STORAGE CONTAINERS IDENTIFIED

POINTS

Compliance date not specified Not In Compliance Violation Reference - HSC -114047, 114049, 114051 Inspector Comments: Observed the following stored directly on the ground:

- Containers of "Soup base chicken style" next to the rack used to store clean dishes.
- Frozen shrimp and octopus in the walk in freezer.

Ensure all food is stored a minimum of six inches above the ground at all times.

Violation Description: Food shall be stored in approved containers and labeled as to contents. Food shall be stored at least 6" above the floor on approved shelving in an approved location to prevent possible contamination. (114047, 114049, 114051, 114053, 114055, 114067(h), 14069 (b))

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33. NONFOOD-CONTACT SURFACES CLEAN

POINTS

Compliance date not specified Not In Compliance

Violation Reference - HSC - 114115 (c)

Inspector Comments: Observed the following with excessive debris build up:

- The cables above the shelving that is used to store tostadas above the preparation refrigerator across from the cooks line
- The racks used to store clean dish ware.
- The outside of all of the cooks line equipment.
- The outside of the drawers that are below the flat top stove top.
- The gaskets of the preparation refrigerator across from the cooks line.
- The outside of several containers holding food product throughout the facility.

Clean and maintain all nonfood contact surfaces in a sanitary manner as often as needed

Violation Description: All nonfood contact surfaces of utensils and equipment shall be clean. (114115 (c))

35. EQUIPMENT/UTENSILS - APPROVED; INSTALLED; CLEAN; GOOD REPAIR, CAPACITY



Compliance date not specified Not In Compliance Violation Reference - HSC -114130, 114130.1, 114130 **Inspector Comments:** 1) Observed cardboard used as shelf lining below eggs in the walk in refrigerator and as a storage container for precooked tamales in the walk in freezer.

Use only approved, smooth, durable, easily cleanable, non absorbent materials.

- 2) Observed at leak at the faucet at the three compartment sink in the bar area.
- 3) Observed the shelving to be rusting inside of the cold holding units holding drink mixes and clean glasses behind the bar area.

Repair the leak at the faucet and repair/replace the rusting shelving. Maintain all equipment in good repair.

Violation Description: All utensils and equipment shall be fully operative and in good repair. (114175). All utensils and equipment shall be approved, installed properly, and meet applicable standards. (114130, 114130.1, 114130.2, 114130.3, 114130.4, 114130.5, 114132, 114133, 114137, 114139, 114153, 114155, 114165, 114167, 114169, 114177, 114180, 114182)

36. EQUIPMENT, UTENSILS AND LINENS: STORAGE AND USE



Compliance date not specified Not In Compliance Violation Reference - HSC -114074, 114081, 114119 Inspector Comments: 1) Observed the following items stored with food debris:

- Tongs on the shelves meant for clean dishes.
- A blender in the dry storage area.

Store all equipment and utensils in a clean and sanitary manner whenever not in use.

2) Observed maintenance items such as ladders, cords, batteries stored with pots and food in the dry storage area.

Maintain all maintenance equipment separate and in designated area away from all food products in the facility.

3) Observed a rack of dirty dish ware stored next to the preparation refrigerator that is across from the cooks line upon initial entry into kitchen and at end of inspection upon re-entry into kitchen.

Store all dirty dish ware away from areas of active food preparation.

Violation Description: All clean and soiled linen shall be properly stored; non-food items shall be stored and displayed separate from food and food-contact surfaces. (114185.3 - 114185.4)Utensils and equipment shall be handled and stored so as to be protected from contamination. (114074 - 114075, 114081, 114119, 114121, 114161, 114178, 114179, 114083, 114185, 114185.2, 114185.5) Pressurized cylinders must be securely fastened to a rigid structure. (114172)

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44. PREMISES; PERSONAL/CLEANING ITEMS; VERMIN-PROOFING

POINTS 1

Compliance date not specified Not In Compliance Violation Reference - HSC -114067 (j), 114123 **Inspector Comments:** 1) Observed the door leading to the outside in the kitchen area open upon arrival into the kitchen.

Maintain all doors leading to the outside closed at all times to prevent the entry of insects and vermin.

- 2) Observed a bottle of "Alive" aspirin stored next to a container of food product labeled "Whole Mexican Oregano".
- 3) Observed a personal closed drink stored next to a tea container on the table to the left of the entrance door into the kitchen.

Separate all personal items and designated an area for employee item storage.

Violation Description: The premises of each food facility shall be kept clean and free of litter and rubbish; all clean and soiled linen shall be properly stored; non-food items shall be stored and displayed separate from food and food-contact surfaces; the facility shall be kept vermin proof. (114067 (j), 114123, 114143 (a) & (b), 114256, 114256.1, 114256.2, 114256.4, 114257, 114257.1, 114259, 114259.2, 114259.3, 114279, 114281, 114282) Food preparation sinks, handwashing sinks and warewashing equipment shall not be used for the cleaning of maintenance tools, the holding of maintenance materials, or the disposal of liquid wastes. (114123) Open-air barbecue and/or outdoor wood burning oven must operate on the same premises, in conjunction with a permanent food facility and not in an area that may pose as a fire hazard. (114143(a) (b)) Janitorial sink or approved curbed cleaning facility (exemption for restricted food service facilities Section 114279 (b)) shall be provided. (114279(a)) First aid supplies must have a legible manufacturer's label and stored in a kit or container that is located to prevent contamination. (114256.4) Insect electrocution devices are not allowed in food or utensil handling areas. (114259.3)

45. FLOORS, WALLS AND CEILINGS: BUILT, MAINTAINED, AND CLEAN



Compliance date not specified Not In Compliance Violation Reference - HSC -114143 (d), 114266 Inspector Comments: Observed excessive food debris build up on the floor surface in the following:

- Underneath all equipment in the cooks line.
- The dry storage racks in the dry storage area.
- The bar area underneath the preparation table.

Clean and maintain all floor surfaces, walls and ceilings in a sanitary manner as often as needed.

Violation Description: The walls / ceilings shall have durable, smooth, nonabsorbent, and washable surfaces. All floor surfaces, other than the customer service areas, shall be approved, smooth, durable and made of nonabsorbent material that is easily cleanable. Approved base coving shall be provided in all areas, except customer service areas and where food is stored in original unopened containers. Food facilities shall be fully enclosed. All food facilities shall be kept clean and in good repair. (114143 (d), 114257, 114266, 114268, 114268.1, 114271, 114272) Cleaning must be an approved dustless method. (114268.1) Mats and duckboards, if used, must be removable and easily cleanable. (114272) Open-air barbecues or wood-burning ovens floor surfaces must extend a minimum of five feet and be impervious or easily cleanable. (114143(d))

48. FOOD HANDLER CERTIFICATION



Compliance date not specified Not In Compliance Violation Reference - SBCC -33.0409 **Inspector Comments:** Observed three (3) food service worker at this facility- without a current / valid San Bernardino County food handler/ worker card.

Provide a valid San Bernardino County Food Handler Card for each of these workers within two (2) weeks.

A missing food handler card information and verification sheet was provided to fill out and fax and return to San Bernardino County Environmental Health Services department.

Fax to (909) 387-4323 or send to sbcfoodworker@gmail.com.

Failure to do so will result in a charged re-inspection to verify compliance.

Violation Description: This facility is currently in violation with the food handler certification requirement for San Bernardino County, which states all food handlers must obtain a valid food handler certificate within fourteen (14) days of employment (33.0410, 33.044). Failure to provide proof of food handler certification within fourteen (14) days will result in unannounced billable (at our current hourly rate) re-inspections to verify compliance.

This facility operator must complete the 'Missing Food Handler' form provided by the inspector and email an electronic copy (scans or photos are ok as long as they are readableto sbcfoodworker@gmail.com

More Information: http://www.sbcounty.gov/dph/dehs/Depts/EnvironmentalHealth/FIRST/food_worker_training.aspx

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52. VC & D

POINTS

Compliance date not specified Not In Compliance

Violation Reference - HSC -

Inspector Comments: Two (2) pounds of shredded monterey jack cheese and one (1) pound of sour cream was voluntarily condemned and discarded.

Violation Description: Operator has voluntarily consented to the condemnation and destruction of food as said material being unfit for human consumption or otherwise in violation of California Health and Safety Code, Division 104, Part 5, Chapter 1 through 8, the disposition of which is provided for by Chapter 8, Article 3. Section 111895.

"I (We) hereby voluntarily agree to the condemnation and destruction of the following material(s) listed in violation number 52. By signing this Offical Inspection Report (OIR), I (We) hereby release the County of San Bernardino and its agent from any and all liability."

IMPORTANT: Risk Based Inspection Frequency

Food facilities that pose a higher risk level for causing foodborne illness will be subject to an additional inspection, to be billed at the hourly rate as provided in the San Bernardino County Code Schedule of Fees. Facilities that received one or more of the following will be elevated to a high risk tier:

- A score letter of "C" or lower on one of the last two graded inspections,
- A score letter of "B" on two of the last three graded inspections,
- · Repeated "four (4) point violation Risk Factor" (critical violation codes 1-23) on the last two inspections, or
- Four (4) or more critical violations (codes 1-23) noted during an inspection, or
- A permit suspension (closure) on your last graded inspection.

Overall Inspection Comments

"B" grade card removed and Letter grade "C" posted.

Do not removed, tamper with or relocate the letter grade once placed by inspector.

Pep Talk given.

Provided the following:

- Request for a re-score inspection form.
- HELP pamphlet.
- Cooling handout in english and in spanish.
- Active managerial Control handout.
- Top 5 CDC risk factors.
- Hand washing handout.
- Food Facility Risk Based Inspection Frequency handout.
- Missing food handler card form.
- Flyers for where to obtain a San Bernardino County Food Handlers Card.

Signature(s) of Acknowledgement

NAME: Alfredo Aguilera

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